

	INTEGRATED MANAGEMENT POLICY	MQI-04	
		Ed.00	05/02/2020

***Quality, Environment, Security of information, Medical Transport and Safety and Health
at Work***

"Your health, the Reason that moves us"

Semesur, S.A.U. a company specialized in medical care and sanitary transport within health services on its different modalities, is firmly committed to excellence, with the main objective of promoting safe and effective development in its management of continuous improvement, as well as responding to each and every one of the needs and expectations of its customers and other interested parties.

For this purpose, the Senior Management of **Semesur, S.A.U.** is committed to implement and maintain an integral management system of quality, environment, information security, medical transport and health and safety at work, which guarantees the highest levels of satisfaction of our clients in all our services, the maximum protection of our information assets against any intentional or unintentional invasion event, as well as the confidentiality of the information, the integrity of the information and the availability of the same one; In addition, our environmental aspects are identified and evaluated, taking an operational control on those "significant" ones to eliminate or minimize to acceptable limits our environmental impact in the natural environment. Without forgetting the commitment to provide safe and healthy working conditions to prevent injuries and deterioration of occupational health, being this appropriated to the purpose, size, context and nature of the risks associated to each of our professional profiles, eliminating hazards and reducing risks, also allowing consultation and participation of all our workers with and without representative.

To this end, the following principles, on which this integral policy is based, are established and serve as a guide and framework of reference for our entire organization in the development of its daily activity:

- The staff of **Semesur, S.A.U.** as the main engine of excellence. We encourage their participation in meeting the objectives about quality, environmental, information security, and occupational safety and health, making them direct participants in the improvement of the system, establishing for it continuous training plans, thus achieving the highest qualification for the performance of their tasks. So as, hold personnel accountable for the information assets they manage.
- **Semesur, S.A.U.** Management is fully committed to the principles that drive this integrated management system, supporting the changes that are necessary to achieve its excellence, making available all necessary resources.

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- To obtain from our clients the maximum satisfaction, understanding and fulfilling all their needs and requirements, safeguarding at all times the maximum confidentiality.
- To ensure at all times compliance with the legal requirements, rules and regulations applicable to our activity.
- To promote actions aimed towards the environmental sustainability of all resources used, as well as the proper management of waste generated by our activity.

Semesur, S.A.U. uses the methodology of risks assessment in all its processes, as well as internal control measures to suppliers and other collaborating entities, in order to prevent possible deviations or non-conformities from the implemented integral management system.

As a result of all of the above, the quality, the minimization of our environmental aspects, the security of information, the elimination of hazards, reducing risks and allowing the consultation and participation of workers, in matters of occupational safety and health for the provision of our services, is continuously improved, using the latest technological advances in all our services as well as a permanent adequacy and improvement of our human, material and other resources. All this under an environment of motivation and involvement that is distinguished by its professionalism.

This policy is the reference framework for the establishment of quality objectives, security of information and occupational health and safety, being known by all of us in this organization and available to other interested parties on our website and other app's.

Senior Management